

# Partner Rate Card 2026

Priority tariffs for West London letting agents, block managers and estate offices.

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## End of Tenancy — Priority Partner Tariff

| Service                      | Retail    | Partner Rate |
|------------------------------|-----------|--------------|
| Studio / 1-bed turnaround    | £285      | £245         |
| 2-bed turnaround             | £345      | £295         |
| 3-bed turnaround             | £425      | £365         |
| 4-bed / townhouse turnaround | £525      | £445         |
| 5-bed detached (POA)         | from £625 | from £525    |

All rates include VAT, materials, travel within TW/W/SW/KT postcodes, oven detail, limescale removal, inside white-goods, wall-spot treatment and photo report. 48-hour Checkout Pass Guarantee included.

## Restoration & Exteriors — Partner Tariff

| Service                                | Retail    | Partner Rate |
|----------------------------------------|-----------|--------------|
| Carpet steam extraction (per room)     | £65       | £55          |
| Upholstery hot-water extraction        | from £85  | from £70     |
| Pure-water window cleaning (per visit) | from £45  | from £38     |
| Gutter clearance — 3-bed semi (SkyVac) | from £120 | from £95     |
| Patio / driveway soft-wash             | from £195 | from £165    |
| Post-renovation builders clean         | from £380 | from £320    |

## Commercial Terms

|                |                                                                                                                        |
|----------------|------------------------------------------------------------------------------------------------------------------------|
| Invoicing      | Net-14 corporate invoicing. Consolidated monthly statement on request.                                                 |
| Volume rebate  | 5% on gross spend above £3,000/month; 8% above £6,000/month (reconciled quarterly).                                    |
| Cancellations  | Free re-schedule up to 12 hours before slot. Inside 12 hours: 30% of quoted value.                                     |
| Turnaround SLA | Priority agents: 90% of standard turnarounds delivered within 48 hours of key drop.                                    |
| Handover       | Keys collected from any TW/W/SW/KT branch; smart-lock codes accepted; photo receipt issued on collection and drop-off. |

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**Insurance**

£5m Public Liability. Certificate issued on request in the agency's name.

**Fair Use Policy**

Partner rates assume a standard level of soiling for a rented residential property. Biohazard, void hoarding, faeces / urine, heavy nicotine tar or severe pet contamination beyond a standard end-of-tenancy state may incur an Excess Soil surcharge — quoted and agreed in writing after a site inspection by the assigned specialist before any extra work begins. Where a surcharge is declined, we complete the standard scope quoted and leave the flagged areas documented in the photo report for the inventory clerk.

To activate a partner code, submit an application at [syoncleaning.co.uk/corporate-partners](https://syoncleaning.co.uk/corporate-partners) or email [info@syoncleaning.co.uk](mailto:info@syoncleaning.co.uk). Rates valid to 31 December 2026.